



DISASTER RECOVERY SERVICES

Shield your business from the unexpected and protect what matters

CYBER ATTACK

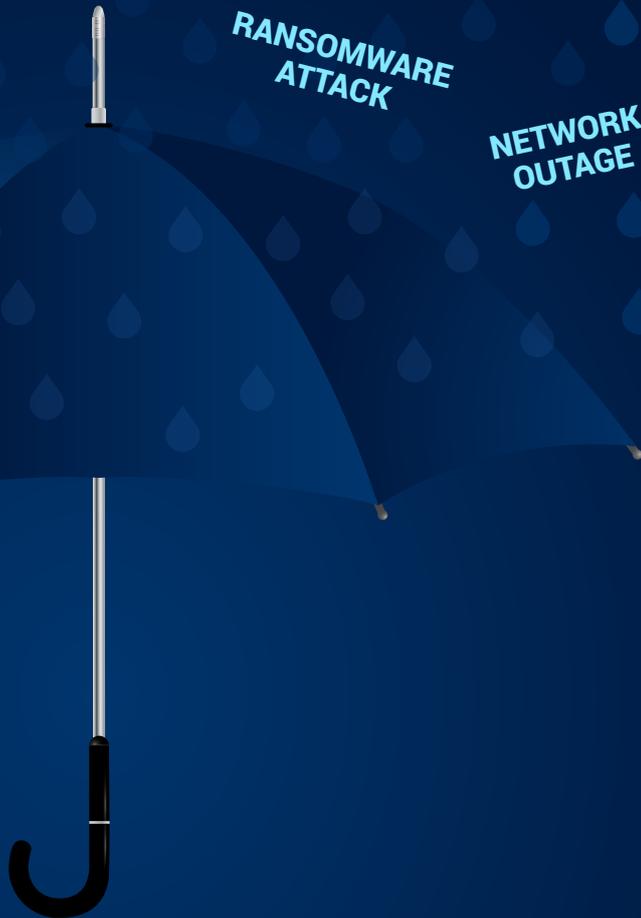
HACKERS

RANSOMWARE
ATTACK

NETWORK
OUTAGE

POWER FAILURE

EQUIPMENT
FAILURE



Keep your business up and running when the unforeseen happens

Disasters come in many shapes and sizes. It could be a cyberattack that brings down your entire network, equipment failure that puts a halt to your operations or a flood that devastates your office. The cost of unplanned downtime – financial and reputational – can be tremendous.

It sounds frightening, but it's manageable. If you are like most businesses, you know that having a business continuity and disaster recovery plan is the best way to mitigate risks, remain compliant and protect your business. But you may be struggling with where to start.

GCOMM Disaster Recovery Services

GCOMM can provide you with an end-to-end cloud disaster recovery solution that will ensure your business is well prepared to handle an emergency or damaging event – natural or man-made – and enable you to continue running your IT applications and services with minimal disruptions.

Why GCOMM Disaster Recovery Services?

No matter how big or small your company is, GCOMM can help you create a disaster recovery and backup plan that works for your business. Our IT specialists work with you to assess your business needs and take responsibility for creating, executing and maintaining the disaster recovery plan to get your business back on track when the unexpected occurs.

WHY YOUR BUSINESS NEEDS A DISASTER RECOVERY PLAN

✓ Reduce downtime

A disaster recovery plan helps you reduce the amount of time it takes to get your business back up and running. Less downtime means less damage to your operations, finance and reputation.

✓ Limit liability

A disaster recovery plan can help you avoid devastating consequences of data loss by clearly outlining obligations and plan of action in case of a disaster.

✓ Know what to do

A disaster recovery plan dictates who, what, when, where and how of a potential disaster. By knowing exactly what to do, who is responsible for what and in what order minimises damage.

HOW GCOMM WORKS WITH YOU

RISK ASSESSMENT AND PLANNING

We work closely with your team to identify operational risks and potential threats that can cause disruptions to your business. We'll review your current processes, test for gaps and evaluate and redefine what needs to be done.

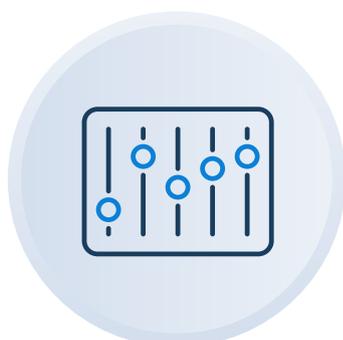


BUSINESS IMPACT ANALYSIS

We assess your IT infrastructure and identify your mission-critical workloads. We also assess the losses to your business in case business processes are disrupted, as well as define recovery objectives.

RECOVERY STRATEGY AND PLAN DEVELOPMENT

We determine procedures, options and systems required to recover critical processes from a disruptive event. We document the response and assign recovery tasks to be performed by the business and IT departments.

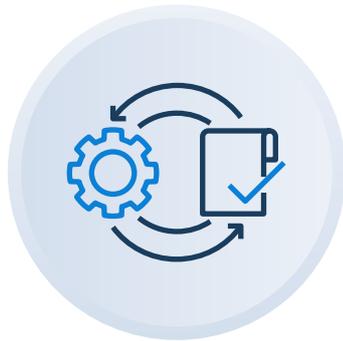


DEFINING RTO AND RPO

We help you determine your Recovery Time Objective and Recovery Point Objective by working with you to answer the following: "What is the acceptable time to suspend a business that your company can afford, without irreversibly leaving a negative mark on finances, market position or even bankrupting a business?"

RECOVERY PLAN EXERCISES

We leave nothing to chance. It's critical to check if the plan is workable, up to date and can achieve the required recovery objectives. Our IT experts work with you to perform regular exercises to find gaps and deficiencies in the disaster recovery plan.



PLAN MAINTENANCE

What's the use of having a plan if it doesn't work when the time comes? We perform ongoing monitoring of changes, risks and impacts in business operations, and test results in order to keep your disaster recovery strategy up to date.

RPO AND RTO



Recovery Time Objective (RTO) is the period within which business functions, systems, IT services and applications, besides data, should be recovered after a disruption.



Recovery Point Objective (RPO) is the maximum period for which data may be lost due to a fault or failure without seriously disrupting the pace of the business.

READY TO LEARN MORE ABOUT IMPLEMENTING A DISASTER RECOVERY STRATEGY AND HOW GCOMM CAN HELP?

Contact us to speak to a Solution Consultant about your best way forward.



Connectivity | Cloud | Managed IT Services



20

years in network support and engineering



8

points of presence across Australia



8000

business connected services



500

managed customer networks



700

TB of protected data through LiveBackup, a storage and backup platform



500

business customers across the country

ABOUT GCOMM

GCOMM provides connectivity, cloud and managed IT services to small, medium and enterprise businesses across Australia. We combine our strong network foundation, engineering capabilities and partnerships with recognised technology vendors to enable our clients to transform their business for the future. Established in 1996 in Queensland, GCOMM has grown to offer a range of technology solutions through a direct and wholesale channel. The company has won several awards and our engineers hold leading industry certifications.

Need help?

Call us on **1300 221 115** or contact your **GCOMM Account Manager**.