



# CLOUD PBX

To stay productive, your employees need to connect, communicate and collaborate with ease and speed – anytime, anywhere.

GCOMM's Cloud PBX enables you to free your business from the limitations of legacy landline network and experience all the benefits of a lean, smart, modern telephony system hosted in the cloud.

# Give your business a communications platform for the future

Delivered from a centralised point at our secure Australian data centres, Cloud PBX is designed to reduce complexities and administration and allow you to connect multiple sites together, replacing legacy infrastructure and equipment to enable all business users to stay connected – whether they are onsite, interstate or on the road.



## MADE FOR BUSINESS

Ideal for single or multi-site businesses that require interoffice communication or have mobile workers who need to conduct business as if on-site. You'll pay a flat monthly fee and you can easily add the phones and features to meet your changing business requirements. We'll upgrade your telephony software as new technologies are introduced so you always have the latest capabilities without the costly upgrades.

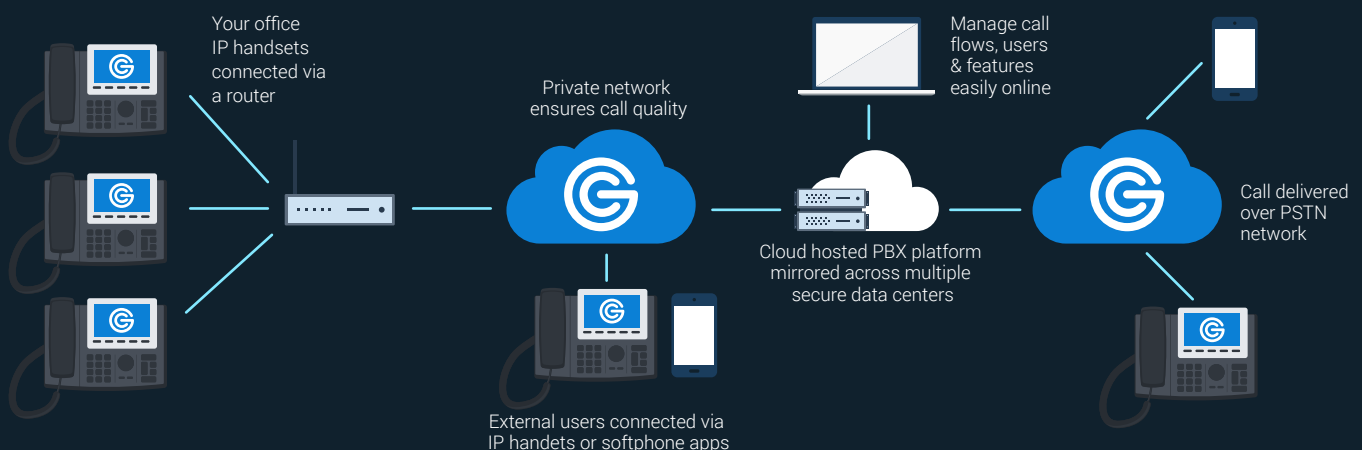
## EASY TO INSTALL, EASY TO USE

There is no need for hardware to be installed at your site. All communication is routed through GCOMM's IP network delivering significantly improved call quality, security and less packet loss and jitter. The cloud telephony platform is directly connected to your network, providing scalability and simple integration.

## COMPLETE INTEGRATION FROM HANDSET TO VOICE GATEWAY

Our bundled solutions include everything you need to connect including IP handset, PBX license, 24x7 support, SIP trunk and your choice of metered or unlimited calls.

## HOW IT WORKS



# FEATURES AND BENEFITS OF ENTERPRISE GRADE TELEPHONY WITHOUT THE EXPENSIVE UPFRONT SYSTEM COSTS

## BENEFITS OF CLOUD PBX

### SCALABLE

Per user pricing that easily scales as your business grows.

### MANAGED

Fully managed telephony solution that allows you to focus on your business.

### AFFORDABLE

Fixed monthly fee means lower capex and opex costs over time than on a traditional on-premise system.

### FUTURE-PROOF

Software and new features are rolled out across the network as they are released guaranteeing the latest telephony platform instantly.

### RELIABLE

Built on highly available, redundant infrastructure in dual GCOMM data centres our Cloud PBX delivers greater reliability than traditional on-premise systems.

### FEATURE RICH

Offers a wide range of business telephony features not found in traditional PBX.

### COST EFFECTIVE

Avoid costly expenses in the form of repairs and downtime that are often associated with legacy systems' in-house maintenance.

### WORK FROM ANYWHERE

Your employees can work from anywhere – their home, a hotel or any location globally while still being connected to the same office telephone system.

## KEY FEATURES

- ✓ PBX Management Portal
- ✓ System Dashboard
- ✓ Extension Dialling
- ✓ Extension Monitoring
- ✓ Call Records
- ✓ Conference Bridges
- ✓ Monitoring Conferences
- ✓ Customisable Music on Hold
- ✓ Handset Directory
- ✓ Speakerphone Paging
- ✓ Ring Groups
- ✓ Group Hunt
- ✓ Call Screening
- ✓ Call Monitoring
- ✓ Automatic Call Recording
- ✓ E-Fax
- ✓ Multi-Level IVR (Auto-Attendant)
- ✓ Enhanced Queues
- ✓ Remote Access
- ✓ CRM Integration





## Connectivity | Cloud | Managed IT Services



20

years in network support and engineering



8

points of presence across Australia



8000

business connected services



500

managed customer networks



700

TB of protected data through LiveBackup, a storage and backup platform



500

business customers across the country

## ABOUT GCOMM

GCOMM provides connectivity, cloud and managed IT services to small, medium and enterprise businesses across Australia. We combine our strong network foundation, engineering capabilities and partnerships with recognised technology vendors to enable our clients to transform their business for the future. Established in 1996 in Queensland, GCOMM has grown to offer a range of technology solutions through a direct and wholesale channel. The company has won several awards and our engineers hold leading industry certifications.

### Need help?

Call us on **1300 221 115** or contact your **GCOMM Account Manager**.